

The Rubin is pleased to offer audio support with **Listen Everywhere**, a free app for audio streaming at our theater programs. You can download **Listen Everywhere** for free on your personal smartphone, or borrow an audio listening device from the Museum.

WHEN CAN I USE IT?

Listen Everywhere is available for all theater programs. Please contact the Box Office at 212.620.5000 x344 or boxoffice@rubinmuseum.org with any questions.

HOW DOES IT WORK?

Download **Listen Everywhere** on your personal mobile device with the following steps:

1. On your mobile device, use the Apple App Store or Google Play to download **Listen Everywhere**. We recommend you download the app in advance of your visit.

2. Once you're in the theater, enable Wi-Fi on your device and connect to the free "RubinMuseum" network. No password is required. Plug in your headphones.

If you are using your own device but need headphones, you may ask to borrow a pair from the theater attendant.

3. Open **Listen Everywhere** and watch as the app automatically searches for our secure "Listen Everyone" network.

4. When the program begins, click play and enjoy the program!

5. Theater attendants are trained and happy to assist if you need help.

Listen Everywhere is also compatible with bluetooth enabled hearing devices.

**WHAT IF I DON'T HAVE A SMARTPHONE OR
DON'T WANT TO USE MINE?**

You can borrow a free device and headphones by contacting the Box Office at least two days before the program.

Contact Info

boxoffice@rubinmuseum.org
212.620.5000 ext. 344

**WILL THIS TECHNOLOGY CAUSE DISTRACTIONS
IN THE THEATER?**

Listen Everywhere has been carefully designed and tested in live theaters to ensure minimal disruption. Using headphones amplifies the audio for you without disturbing the other patrons.

TROUBLESHOOTING

Listen Everywhere does not provide captioning or audio description at this time. Should you require additional assistance, please contact the Box Office at 212.620.5000 ext. 344 or boxoffice@rubinmuseum.org at least two weeks prior to the program.

If you have problems with the Wi-Fi or the program, please ask a staff member in the theater for assistance.

Listen Everywhere is not currently available outside the theater space. For in-gallery audio, please inquire about audio guides or assistive listening devices at the admissions desk.